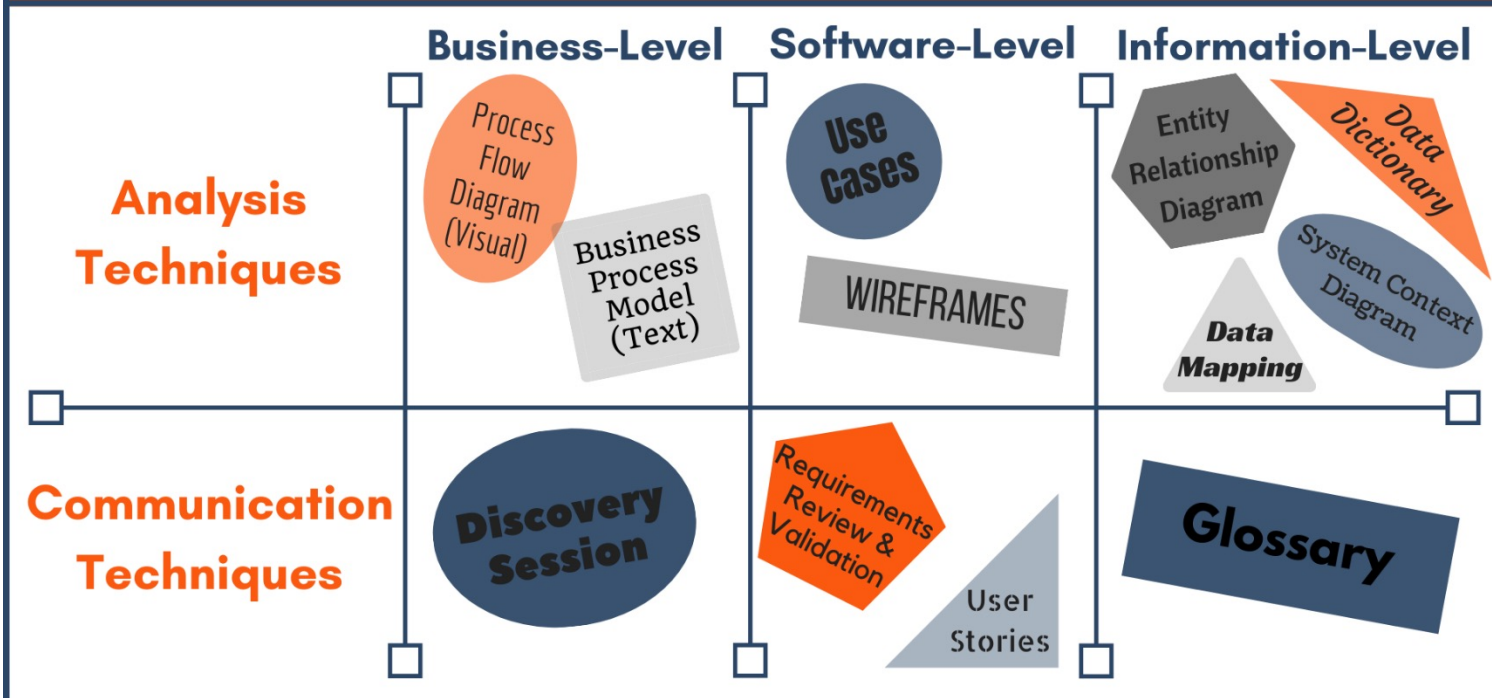


Before Start (Notes Only)



The 8-Step Business Analysis Process Framework



#1

Process Flow Diagrams

A Business Process Is...

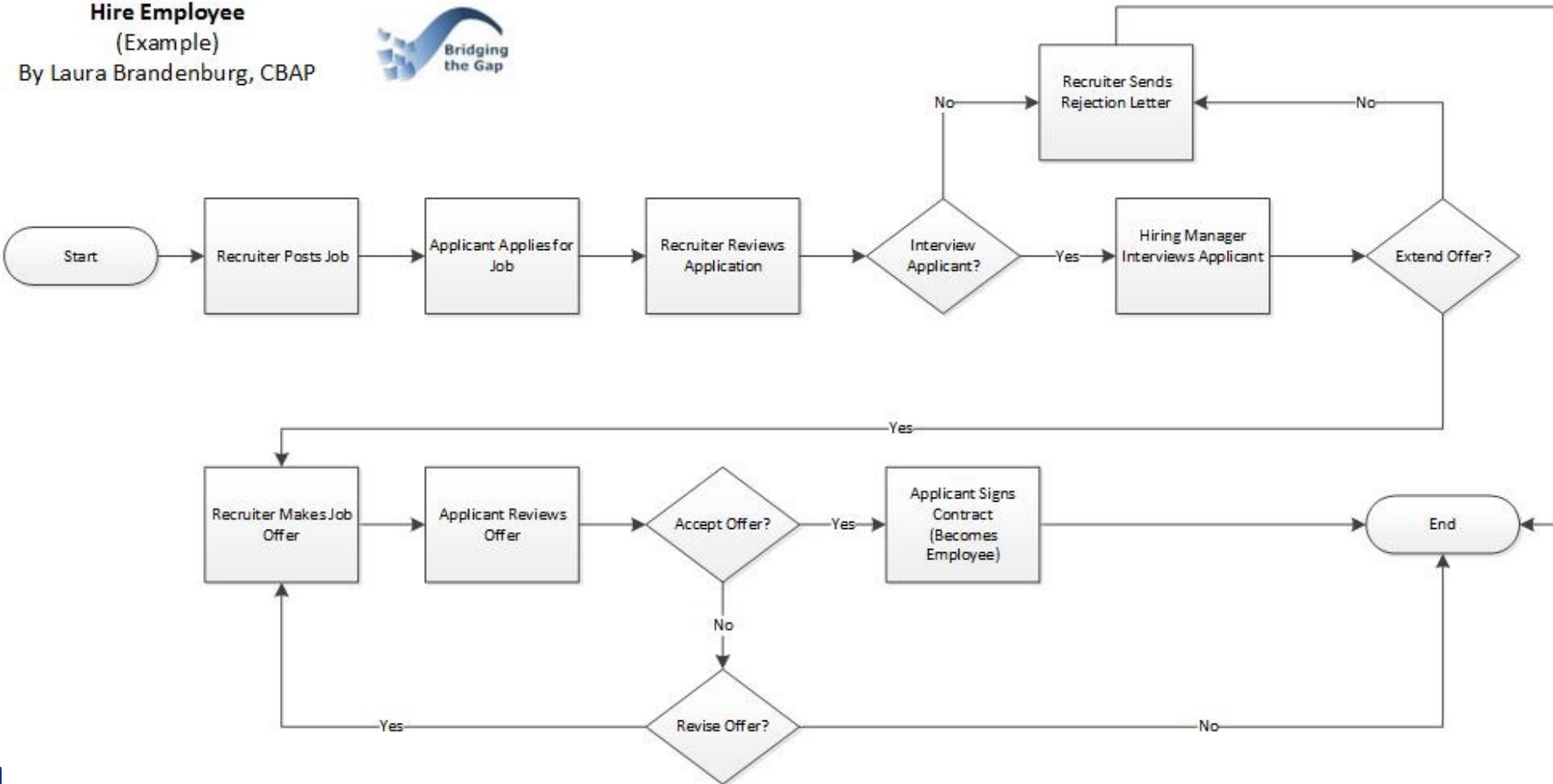
A set of steps or activities performed in a repeatable fashion.

Example

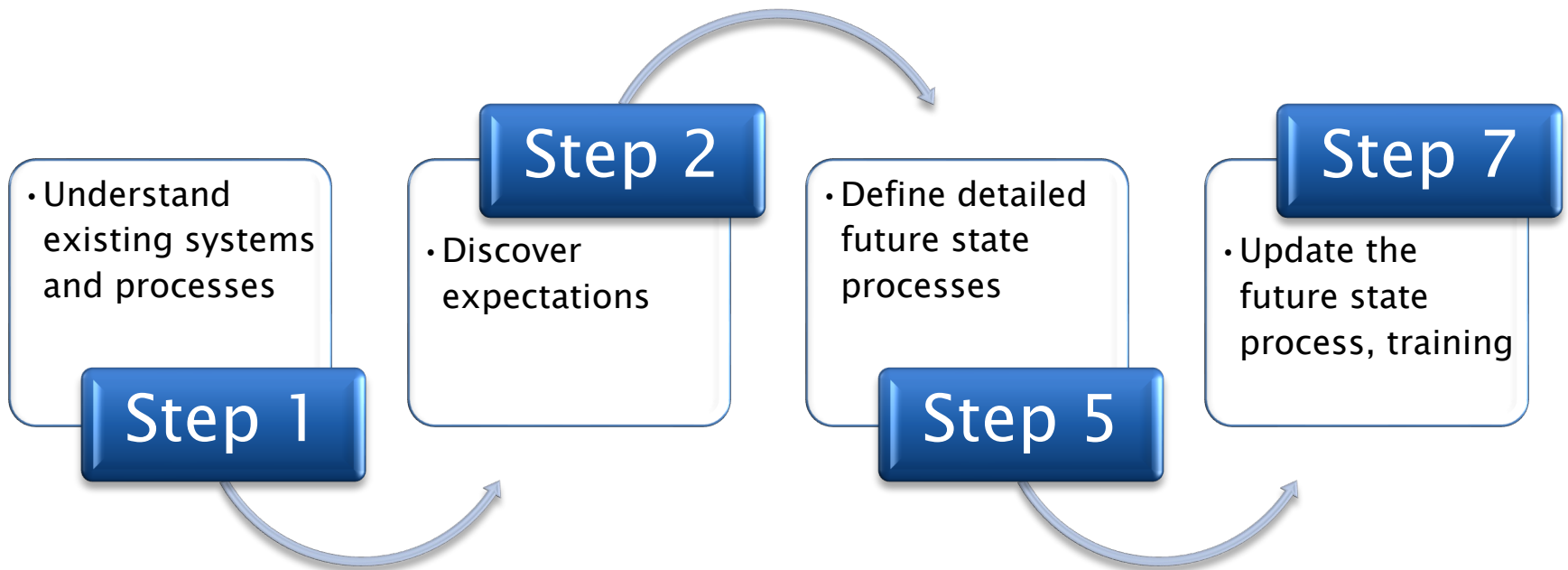
Hire Employee

(Example)

By Laura Brandenburg, CBAP



In the Context of the BA Process



#2

Wireframe

Wireframes model user interface requirements

Register

← → × ↶ http:// 🔍

Home About Jobs Login

Welcome to the Job Board! Please login to access your resume and saved jobs.

Login

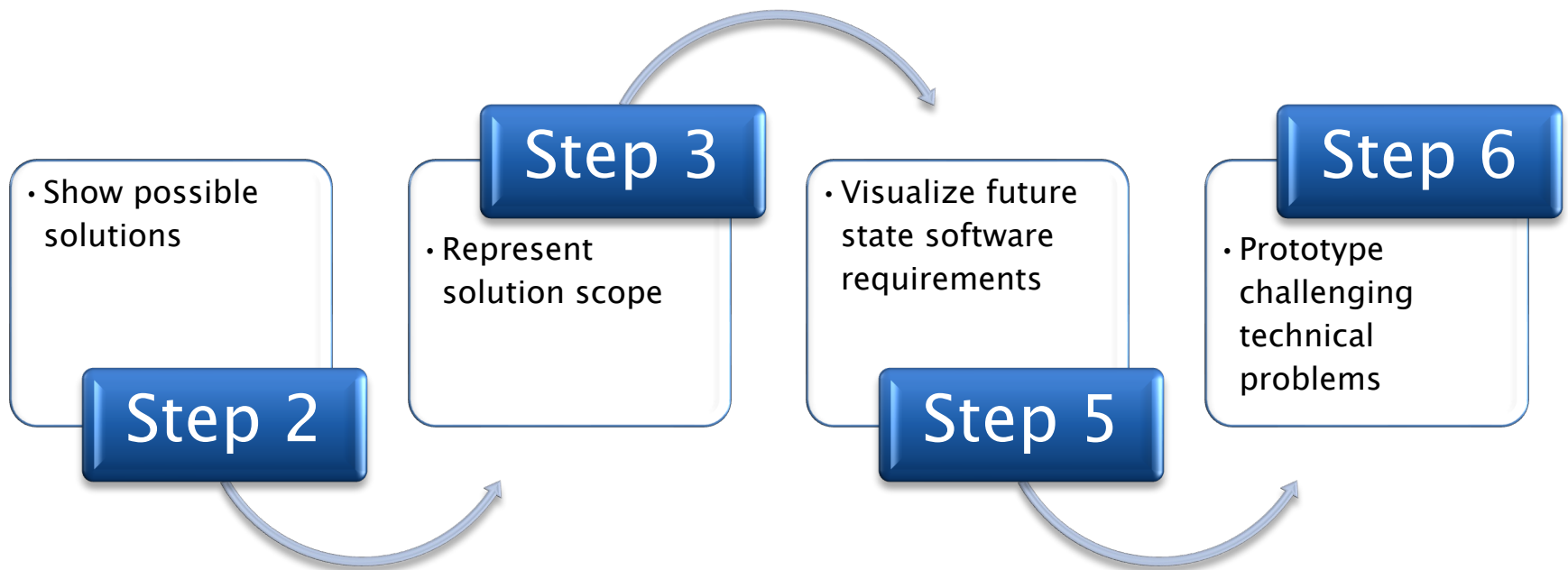
Email Address*

Password*

Remember me

Login

In the Context of the BA Process



#3

Glossary

Clarifying terminology is a business analysis super power.



Sample Glossary



Term	Definition	Aliases	Related Terms
Applicant	A person who has submitted an <i>application</i> to indicate their interest in being considered for an open <i>job posting</i> .	Job Applicant; Candidate	
Application	A collection of information submitted by an <i>applicant</i> to a specific <i>job posting</i> .		
Candidate	See <i>Applicant</i>		
Hiring Manager	A person employed by a hiring organization who is responsible for making the final hiring decision for an open job position.		Recruiter
Job Applicant	See <i>Applicant</i>		
Job Posting	A marketing document posted on job boards to share information about an open job position		

In the Context of the BA Process

