

How to use visual modeling skills to start your business analyst career

About Your Speakers

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- Host at Bridging the Gap
- Author of How to Start a Business Analyst Career
- BA Course Designer & Instructor

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- VP, R&D Seilevel
- Co-author of Visual Models for Software Requirements and Software Requirements, 3rd Edition
- Member of the IIBA BABOK v3 Core Team





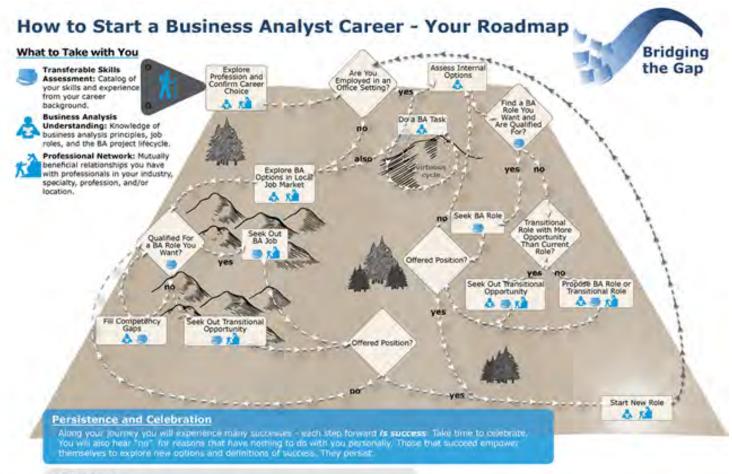
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Agenda The path to becoming a BA Why visual models? 3 Models: Organizational Chart, Process Flow, and Display-Action Response



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How to Start Your Business Analyst Career



Definitions

BA Role: Any role with BA responsibilities. (May not have the BA job title).

Transitional Role: A role with few or no BA responsibilities that puts you in a position to proactively do BA tasks or interact with BAs.

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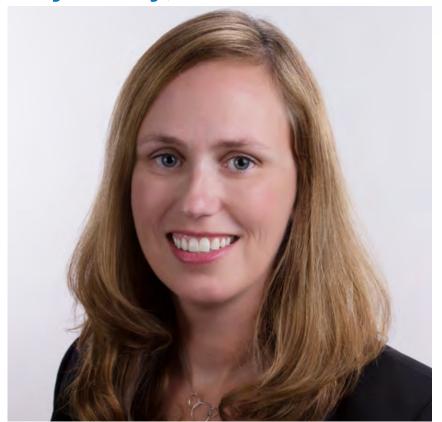


How we started our BA Career

Laura Brandenburg, CBAP



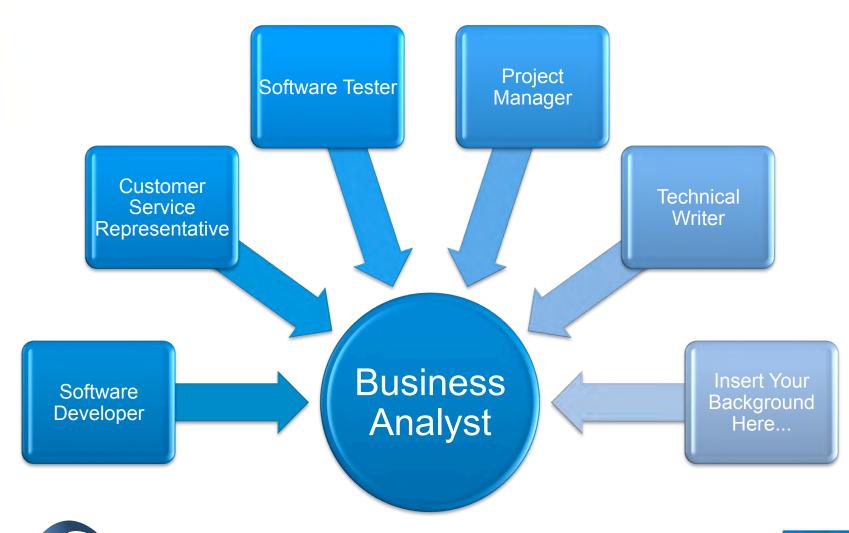
Joy Beatty, CBAP







Find Your Transferable Skills





Bridging the Gap



Agenda



The path to becoming a BA



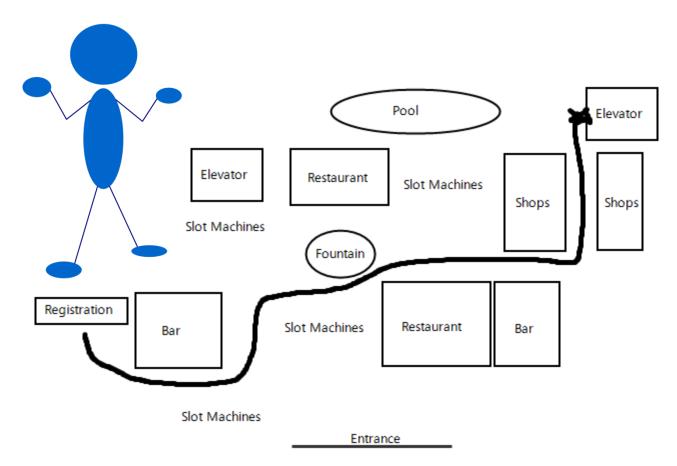
Why visual models?



3 Models: Organizational Chart, Process Flow, and Display-Action Response



You already use models every day



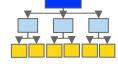




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There are many visual requirements - we are going to focus on a few you can use immediately









Objectives

Systems

Data

Business Objectives Model

Org Chart

People

Ecosystem Map

Business Data Diagram

Objective Chain

Process Flow

Display Action Response Model

Data Flow Diagram

Key Performance Indicator Model

Use Case

System Flow

Data Dictionary

Feature Tree

Roles & Permissions Matrix

UI Flow

State Table

Requirements **Mapping Matrix** System Interface Table

State Diagram

Decision Tree

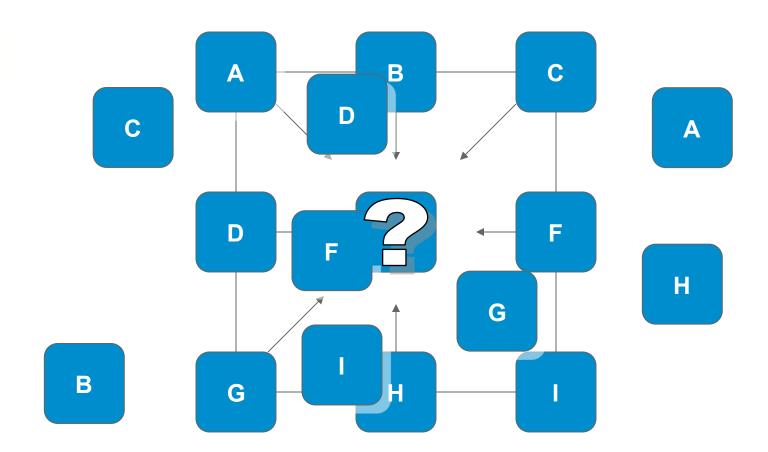
Report Table



Decision Table



Models help us create more complete requirements







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The path to becoming a BA



Why visual models?



3 Models: Organizational Chart, Process Flow, and Display-Action Response



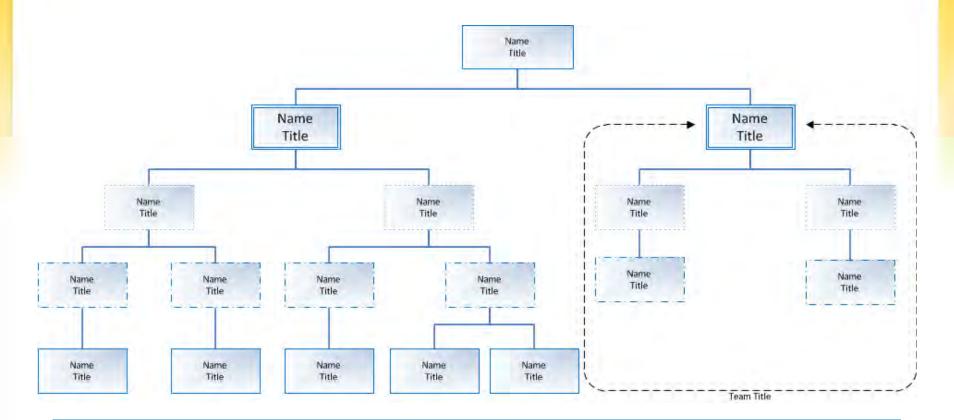
BAs Understand Who Does What







Org Charts help us find stakeholders

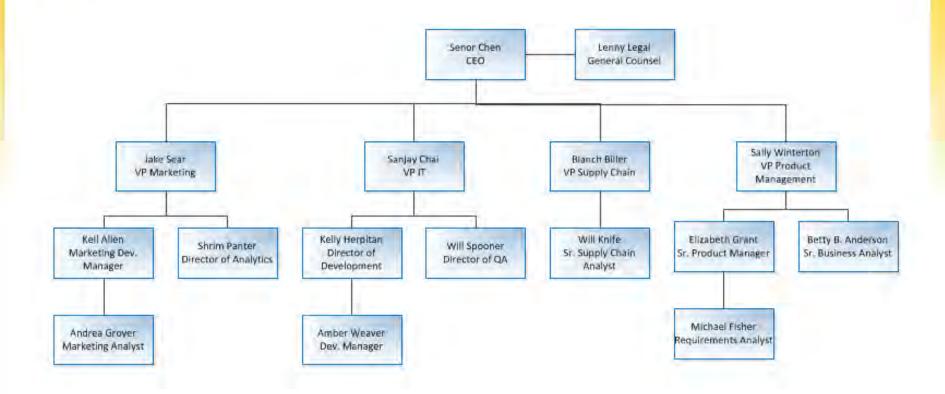


- Departmental, role, individual Org Charts
- Used to guarantee we find all stakeholders





Example Org Chart







Your Exposure to Org Charts







BPMN Modeling

Workflow Diagrams

Process

Flows

Flow Chart

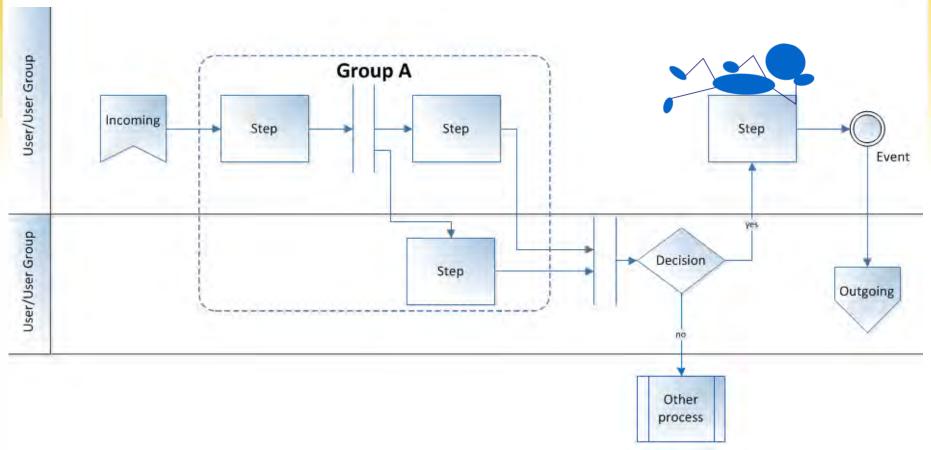
UML Activity

Diagrams



Seilevel requirements defined*

Process Flows help model critical business processes

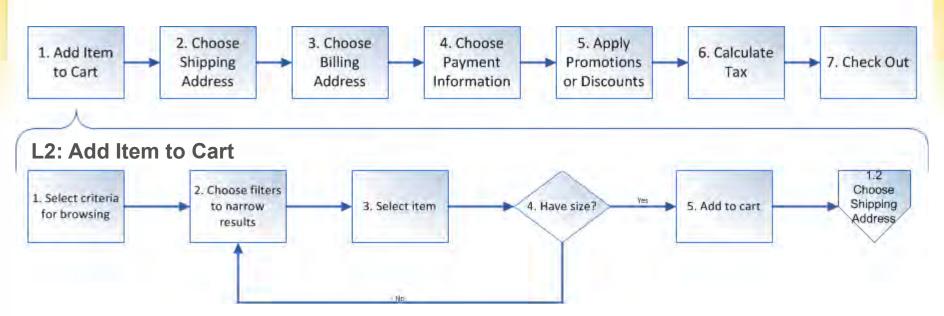






One Example Process Flow: Add to Cart

L1: Cart and Checkout





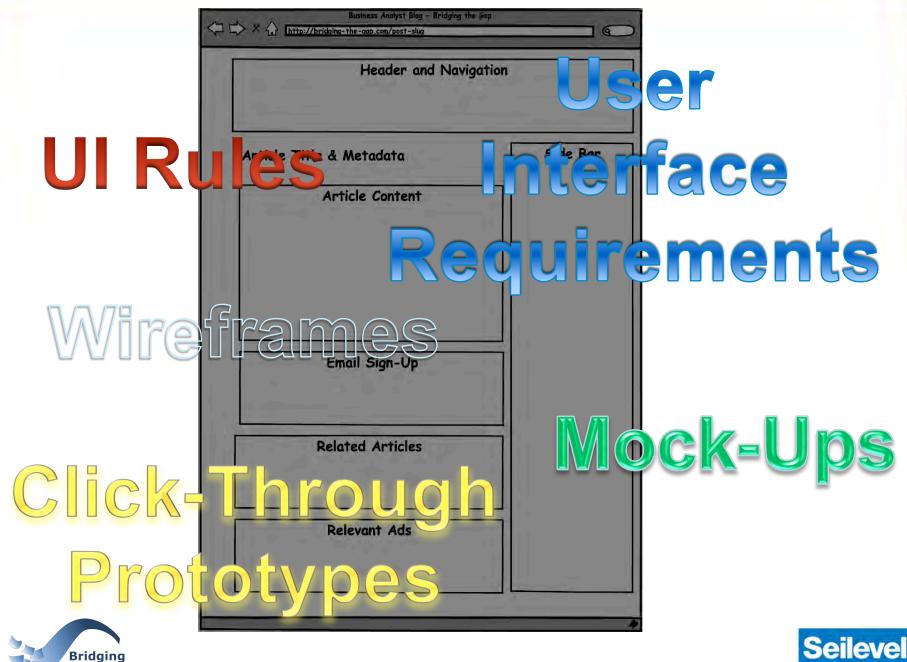


Find Transferable Process Modeling Skills







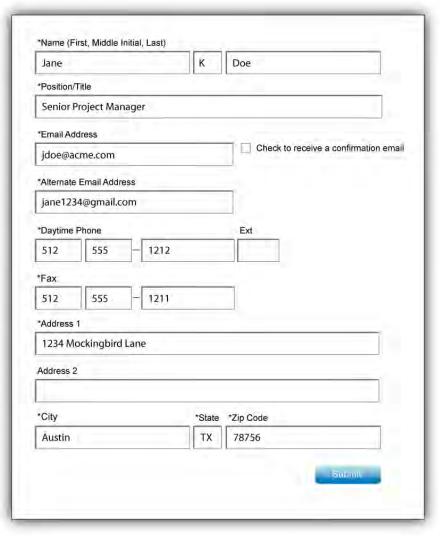


the Gap

Seilevel requirements defined

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Wireframes are the basis for UI requirements



Requirements Document

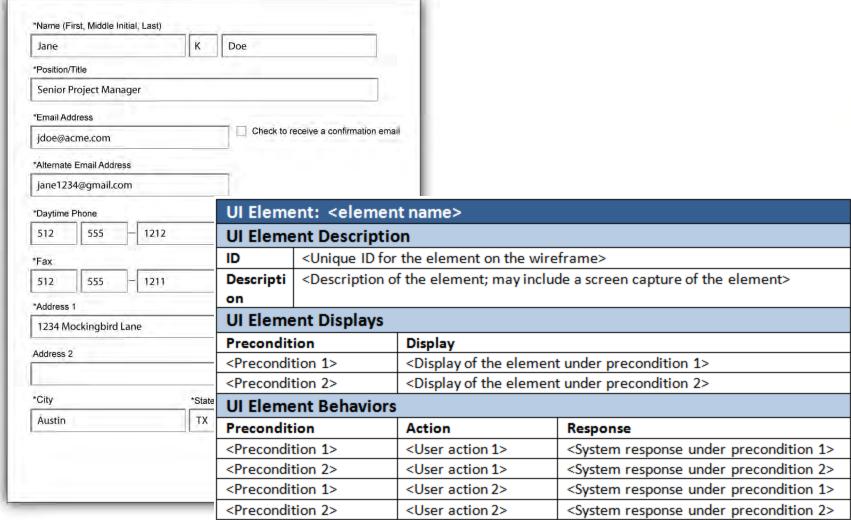
- System shall have fields for first name, middle initial and last name.
- System shall display a name if there is one in the stored profile.
- System shall require name is completed.
- System shall have a field for position or title.
- System shall require title is completed.
- System shall display a position or title if there is one in the stored profile.
- System shall have fields for email and alternate email addresses.
- System shall display an email address if there is one in the stored in the profile.
- System shall require email and alternate email addresses are completed.
- System shall have a field for a daytime phone number.
- System shall display a phone number if there is one in the stored profile.
- System shall require phone number is completed.
- System shall validate the phone number is all digits when user exits the field.
- System shall display an error message if phone number is not all digits.
- System shall have a field for a fax number.
- System shall require fax is completed.
- System shall display a fax number if there is one in the stored profile.
- System shall validate the fax number is all digits when user exits the field.
- System shall display an error message if the fax number field is not all digits.
- System shall have two fields for a street address.
- System shall require the first street address field is completed.
- System shall display an address if there is one in the stored profile.
- System shall have a field for city.
- System shall require the city field is completed.
- System shall display a city if there is one in the stored profile.
- System shall have a field for state.
- System shall display a state if there is one in the stored profile.
- System shall require the state field is completed.
- System shall have a field for zip code.
- System shall display a zip code if there is one in the stored profile.
- System shall require the zip code field is completed.
- System shall look up zip code in the list of zip codes that span counties and display a county selection if it does span counties.
- System shall have a submit option.
- System shall save contact information updates to the order when the submit option is selected.

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- System shall validate required fields are completed when the submit is selected.
- System shall display an error message when required fields are completed, alerting user to which fields need to be completed.
- System shall give the option to receive a confirmation email.
- System shall take user to the billing information page when the reptairements defined information is sayed successfully.



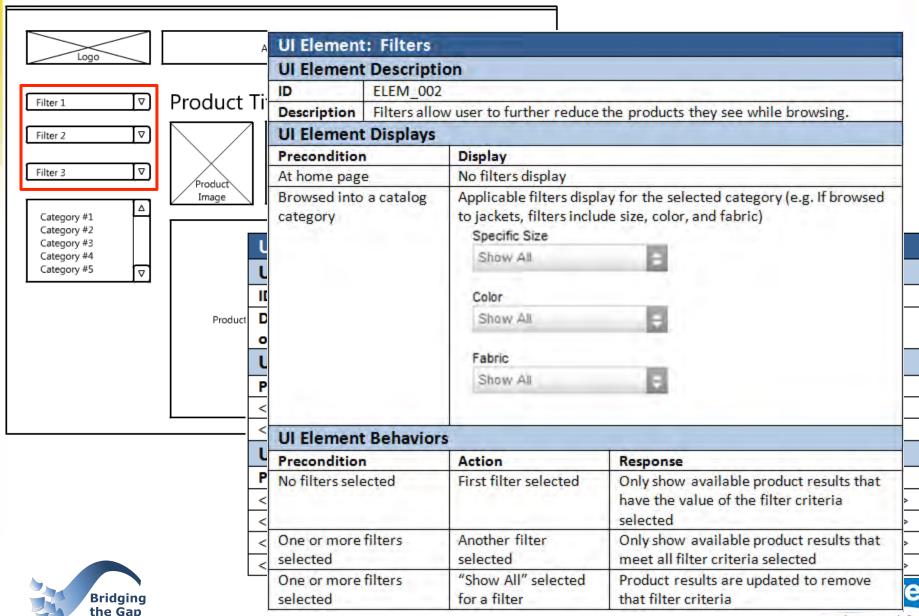
Display-Action-Response Models capture our UI requirements more completely





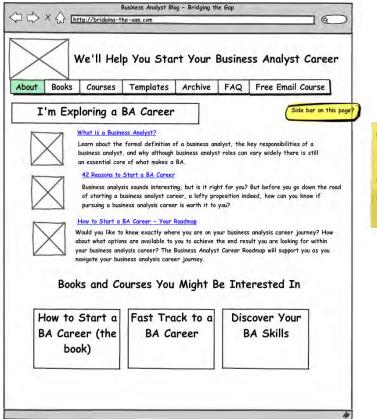


Add to Cart DAR



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Find Your Transferable Skills in User Interface Analysis













The path to becoming a BA



Why visual models?



3 Models: Organizational Chart, Process Flow, and Display-Action Response



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Key take-aways

1. Business analysts use different visual models.

- 2. Your experience with any models is relevant.
- 3. Your transferable visual modeling skills qualify you for more BA jobs.





Next Steps

Compile work samples

Learn about visual models Review samples for techniques

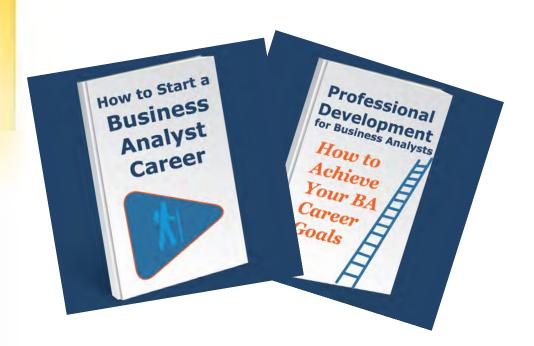
Try creating visual models

Update your BA resume





Available books





Professional Development for Business Analysts, How to Achieve Your BA Career Goals



Visual Models for Software Requirements

Software Requirements, 3rd Edition





Questions?

Bridging the Gap: laura@clearspringanalysis.com

Seilevel: joy.beatty@seilevel.com

Additional Bridging the Gap resources:

www.bridging-the-gap.com/22-visual-models-used-by-business-analysts/

www.bridging-the-gap.com/business-analysis-career-roadmap/

www.bridging-the-gap.com/free-resources/

Additional Seilevel resources:

www.seilevel.com/resources



